

Booking conditions Buitenzorg (2025)



Booking and payment

Current prices can be found on the website;

www.buitenzorg.scouting.nl

Reservations for a camp site or accommodation are made via our reservation system; <https://www.labelbooking.nl/reservation/scoutcentrum-buitenzorg/period>. Within 3 days of your reservation, you will receive a reservation confirmation containing your login details. Via these login details, you must pay your down payment (50% of the total sum). After payment of your deposit, your reservation becomes final. If you have not paid your down payment within 2 weeks, your reservation will be cancelled.

This booking confirmation contains the arrangements made with you.

If your reservation is made within four weeks of the start of your stay, you must pay the total sum at once, within two weeks of receiving the reservation confirmation.

By paying the deposit, you agree to the terms and conditions.

Should you no longer wish to make use of your reservation, you must cancel it. Please see the cancellation conditions.

Changes to your reservation.

Changes in the number of participants can be made online up to one month in advance free of charge, or sent to us by e-mail using your login details.

After a change, you can view your modified reservation online using your login details.

We always reserve the right to adjust the field allocated to you.

Finance

You pay per person per night. When you rent the owl's nest, you pay per accommodation per day. Current prices can be found on the website.

Rates are valid for the current calendar year. For reservations exceeding this calendar year, prices will be adjusted as soon as they are set for the current calendar year.

Changes in your number of participants will be settled with you based on the actual number of participants, with a minimum of 80% of the number specified in the reservation.

Additional costs such as activities or rental of materials should be paid at the final settlement.

You can pay on our premises using the following payment options, Cash, pin or ideal.

Final account

If you do not stay on site for one or more nights during your stay (e.g. a multi-day hike), the accommodation costs will be charged (excluding tourist tax).

Before departure, the final bill will be made up with you. It will be sent to you by e-mail.

Cancellation

If due to circumstances the reservation is cancelled by yourself, the following cancellation conditions apply;

Cancellation must always be communicated to us via labelbooking. You can do this using your personal login details. The date of receipt of the cancellation will count as the cancellation date. Cancellation voids all rights.

In the event of a cancellation, the following costs will be charged:

If you cancel your booking more than 3 months before arrival, the deposit (excluding the administration fee) will be refunded to you.

If you cancel in the period 3 to 1 month before arrival of your reservation, your first deposit will be forfeited and not refunded to you (50% of the total sum)

If you cancel less than 1 month before arrival of your reservation, the full amount will be charged (100% of the sum)

Paid tourist tax will be always refunded.

Special circumstances

In force majeure situations caused by natural disasters, weather conditions et cetera, changes to your reservation may be necessary. You will be informed of any changes before the start of your stay.

Arrival and departure times.

You rent your accommodation and/or grounds at the weekend from 7pm on Friday to 3pm on Sunday. Arriving later or leaving earlier does not affect the price.

During the summer period, you rent your accommodation and/or grounds from 1 p.m. on Saturday to 12 a.m. on Saturday the following week

On weekdays, the buildings are only rented from Monday 10:00 am to Wednesday 10:00 am, Wednesday 2:00 pm to Friday 2:00 pm or Monday 10:00 am to Friday 2:00 pm. Renting the premises is possible on all weekdays from 10:00 am.

Complaints

The volunteers at Scout Centre Buitenzorg are there to make your stay as pleasant as possible. If you do not like something, please discuss this with the volunteer immediately so that they can remedy your complaint as soon as possible. If this is not possible or your complaint is not resolved to your satisfaction, you can submit a complaint via klachten@buitenzorgbaarn.nl