

Booking conditions Buitenzorg



Booking and payment

Current prices can be found on the website;

www.buitenzorg.scouting.nl

Reservations for a camp site or accommodation are made via our reservation system; <https://www.labelbooking.nl/reservation/scoutcentrum-buitenzorg/period>. Within 3 days of making your reservation, you will receive a reservation confirmation email containing your login details. Via these login details, you must pay your first deposit (50% of the total sum) making your reservation final. If you have not paid your deposit within 2 weeks, your reservation will be cancelled.

This booking confirmation contains the arrangements we made with you.

If your reservation is made within two weeks of the start of your stay, you must pay the total sum at once, within two weeks of receiving the reservation confirmation.

By paying the deposit, you agree to the Buitenzorg booking conditions and camp regulations.

Should you no longer wish to make use of your reservation, you must cancel it. Please see the cancellation conditions.

Changes to your reservation.

Changes in the number of participants can be made online up to one month in advance free of charge, or sent to us by e-mail using your login details.

Changes to your reservation can be seen using your login details.

We always reserve the right to adjust the field allocated to you.

Finance

You pay per person per night.

When you rent the owl's nest, you pay per accommodation per day.

Rates are valid for the current calendar year. For reservations exceeding this calendar year, prices will be adjusted as soon as they are set for that calendar year.

If you come with less than the number of participants you booked for you need to pay for a minimum of 80% of the number specified in the reservation.

Additional costs such as activities or renting materials should be paid with the final payment.

You can pay at Buitenzorg using, euro's or pin.

Final account

If you do not stay on site for one or more nights during your stay, such as a overnight hike, the accommodation costs will be charged.

Before departure, the final bill will be made up with you. It will be sent to you by e-mail.

Cancellation

If you have to cancel your reservation, the following cancellation conditions apply;

Cancellation must always be communicated to us via labelbooking. You can do this using your personal login details. The time you cancel your booking will count as the cancellation date. Cancellation voids all rights.

In the event of a cancellation, the following costs will be charged:

If you cancel your booking more than 3 months before arrival, the deposit will be refunded to you.

If you cancel between 1 to 3 months before arrival of your reservation, your first deposit will not be refunded to you (50% of the total sum)

If you cancel less than 1 month before arrival of your reservation, the full amount will be charged

Special circumstances

In situations caused by natural disasters, weather conditions etc., changes to your reservation may be necessary. As soon as possible you will be informed of any changes during your stay.

Arrival and departure times.

You rent your accommodation and/or camp site on the weekends from 7:00 pm on Friday to 3:00 pm on Sunday. Arriving later or leaving earlier does not affect the price.

During the summer period, you rent your accommodation and/or camp site from 2:00 pm on Saturday to 12:00 pm on Saturday the following week

On weekdays, the buildings are only rented from Monday 10:00 am to Wednesday 10:00 am, Wednesday 2:00 pm to Friday 2:00 pm or Monday 10:00 am to Friday 2:00 pm. Renting the camp sites is possible on all weekdays from 10:00 am.

Complaints

The volunteer camp staff at Scout Center Buitenzorg are there to make your stay as pleasant as possible. If you do not like something, please let the camp staff know immediately. They will try to solve the problem as best as they can. If this is not possible or your complaint is not resolved to your satisfaction, please send an e-mail using your login details.